



Technical Sales Support

Hamburg

About Telemar

For over 75 years, our maritime journey has been fuelled by expertise and innovation. We're not just a service provider; we're offering a dynamic blend of bridge electronic solutions, onboard and maintenance services.

We don't just adapt; we thrive on constant innovation. Telemar is an expert partner who supports more than 3,000 vessels, rely on our tailored services. We're not just about cutting-edge technology; we're a navigational ally, enhancing safety and operational efficiency by keeping costs down.

Role description

This is a full-time on-site role as Technical Sales Support at Telemar's Hamburg location. The focus is technical sales & support for navigation and communication equipment in the area of shipping. The main locations of Telemar Germany are in Bremerhaven and Hamburg.

If you are familiar with devices from companies such as FURUNO, DANELEC, SAAB, SPERRY etc., then you have come to the right place!

Qualification, skills & requirements

Main Tasks:

- Technical planning of service assignments in the field of marine electronics
- Supporting the sales department in preparing quotations
- Error analysis on equipment and systems with regards to the required spare parts
- First contact person for technical problems for the captain and the inspectors ashore
- Development of fleet-wide technical solutions and their implementation
- Creation of work instructions for our own technicians as well as worldwide service partners
- Maintenance of our ship database / due date management in TWS Portal and the knowledge database in the ticket system
- First level support

What we offer

- A challenging and varied job in an up-and-coming company with long-term prospects
- A modern, dynamic and international environment with many development opportunities
- A collegial environment, flat hierarchies, fast decision-making processes
- An attractive, performance-related salary, bonus payments, further training, company social benefits
- Bike Leasing/ Pluxee Restaurant Pass
- Hybrid Work

Our Commitment

Our Corporate Social Responsibility approach is part of the Marlink DNA to develop our business and people operate responsibly. Marlink has incorporated and respects the Ten Principles of the UN Global Compact into our strategies to establish a culture of integrity, value, trust and innovation.

The Marlink Group is a transnational organization and considers cultural diversity as one of its greatest strengths. Additionally, we support diversity in race, gender, religion, national origin, political opinion, sexual orientation, social origins, age and physical or mental character.

Interested?

Please send your CV including possible start date and location to:

marco.mueller@telemargroup.com

The person of contact is:

Marco Müller

We look forward to receiving your job application!

Minimum Requirements

- Necessary experience & qualifications:**
- Completed technical vocational training or a comparable qualification
 - Experience as service technician in the field of navigation and communication desired
 - Driving license class B, willingness to travel
 - Good command of written and spoken English /German
 - Ability to work in a team, flexibility, initiative and resilience in combination with very high customer and service orientation

In support of

**WOMEN'S
EMPOWERMENT
PRINCIPLES**

Established by UN Women and the
UN Global Compact Office

WE SUPPORT

